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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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9-23-02
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Applicant: Anthony J. Dezonno

Art Unit: 2645

Serial No.: 09/246,389

Examiner: G. Gauthier

Filed: February 9, 1999

For: SELECTIVE MESSAGING IN A
MULTIPLE MESSAGING LINK ENVIRONMENT

Attorney

Docket No.: 71392

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AMENDMENT A

Box Non-Fee Amendment
Commissioner for Patents
Washington, D.C. 20231

Sir:

In response to the Office Action of May 6, 2002, please amend the application as

follows:

In the claims:

Amend claim 1 to read as follows:

Sub B

1. (Once Amended) A method of reducing message traffic among peripherals of an automatic call distributor, such method comprising the steps of:
forming a message table in a first peripheral of the automatic call distributor; and
forwarding a message from the first peripheral to a second peripheral of the automatic call distributor based upon a content of the message table.

A1

9P 2645

SEP 09 2002

AMENDMENT TRANSMITTAL LETTER (Large Entity)

Docket No.

6065/71392

Applicant(s): Anthony J. Dezonno

Serial No.
09/246,389Filing Date
February 9, 1999Examiner
G. GauthierGroup Art Unit
2645

Invention:

SELECTIVE MESSAGING IN A MULTIPLE MESSAGING LINK ENVIRONMENT

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TO THE ASSISTANT COMMISSIONER FOR PATENTS:

Technology Center 2600

Transmitted herewith is an amendment in the above-identified application.

The fee has been calculated and is transmitted as shown below.

CLAIMS AS AMENDED

	CLAIMS REMAINING AFTER AMENDMENT	HIGHEST # PREV. PAID FOR	NUMBER EXTRA CLAIMS PRESENT	RATE	ADDITIONAL FEE
TOTAL CLAIMS	25 -	25 =	0	x \$9.00	\$0.00
INDEP. CLAIMS	3 -	3 =	0	x \$42.00	\$0.00
Multiple Dependent Claims (check if applicable) <input type="checkbox"/>					\$0.00
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT					\$0.00

No additional fee is required for amendment.

Please charge Deposit Account No. in the amount of
A duplicate copy of this sheet is enclosed.

A check in the amount of to cover the filing fee is enclosed.

The Commissioner is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. 03-2470
A duplicate copy of this sheet is enclosed.

Any additional filing fees required under 37 C.F.R. 1.16.

Any patent application processing fees under 37 CFR 1.17.

Signature

Dated: September 3, 2002

Jon P. Christensen, Esq.
WELSH & KATZ, LTD.
120 South Riverside Plaza, 22nd Floor
Chicago, IL 60606
312-655-1500

I certify that this document and fee is being deposited on September 3, 2002 with the U.S. Postal Service as first class mail under 37 C.F.R. 1.8 and is addressed to the Assistant Commissioner for Patents, Washington, D.C. 20231.

Signature of Person Mailing Correspondence

CC:

Glenn Marsa

Typed or Printed Name of Person Mailing Correspondence

EHA